

# 10 YEARS LIMITED WARRANTY

La Finestra L.C. warrants that all windows and doors that we provide have no manufacturing, materials or workmanship defects. If any of those defects appear during the term of this warranty, La Finestra will, at its option, repair the defective product, and/or replace the defective materials. La Finestra will not be responsible for the installation or refinishing of replacement parts.

The Ten-year limited warranty is valid from the date your windows and doors were purchased. This warranty applies to all windows/doors under normal use and service, subject to the conditions and limitations herein listed. The warranty of replacement products will be limited to the remainder of the warranty period of the original product. Claims under the warranties must be made within 60 days of the appearance of a defect. In no event shall the liability of La Finestra or Seller exceed the price paid for the product.

**This warranty is only valid for products that have been paid in full within 30 days from the date of the delivery of the products.**

**Warranty is valid only for products installed at a minimum of 300 ft from mass of water.**

**All windows and doors manufactured by La Finestra L.C. are custom made with pure materials therefore a slight variation in the color may occur from profile to profile.**

## Conditions and Limitations:

There are certain conditions or applications over which La Finestra has no control. Defects or problems as a result of such conditions or applications are not the responsibility of La Finestra. They include:

Damage caused by vandalism, any acts of God, misuse, improper maintenance, and improper installation or if products have been worked on, tampered with or modified by any company other than La Finestra L.C.

Does not apply to any windows and doors installed in structures that do not allow for proper drainage of moisture. Because all construction must anticipate some water permeation, it is important that the wall system be designed and constructed to properly control moisture. La Finestra L.C. is not responsible for claims or damages caused by anticipated or unanticipated water permeation.

Finish tarnish or corrosion of aluminum cladding or other components due to environmental conditions such as air pollutants, acid rain or other corrosive substances.

Damage due to improper installation maintenance or use including use of a non-commercial door as a main entrance or exit door, other than a single-family residential unit.

Damage to metal or painted surface due to improper cleaning with solvents, abrasives or aggressive chemicals.

Corrosion, wear, or failure of standard hardware in seacoast applications.

Condensation or frost on exposed surfaces of your Finestra's windows or doors. Condensation or frost is not a defect in the product, but a result of excessive humidity.

This warranty does not apply to glass breakage, screens or scratches on any surfaces after delivery.

Products used outside the continental United States are not covered under this warranty.

La Finestra L.C. shall not be responsible for any incidental or consequential damages that may arise out of a claim for breach of this warranty.

Limited warranty on the following:

- Weather Stripping: 10 (ten) years (total)
- Finish : 10 (ten) years (total)
- Sealants: 10 (ten) years (total) against adhesion failure.
- Laminated Glass: 10 (ten) years (total) against delaminating or color change. Glass with special coatings may require special cleaning. **Disclosure:** Minor glass imperfections that do not affect normal vision or product performance, including curvature of glass due to atmospheric conditions. La Finestra uses heat strengthened glass, which can present wavy appearance and moderate distortion.

Large Missile Impact Resistant Products:

Products sold as Impact Resistant comply with the Dade & Broward County Building Code requirements and the SBCCI Standard for Impact Resistant products (at specific tests) Impact resistant products may get damaged during a tropical storm or hurricane. The Impact Resistance of the products does not imply that the products will not suffer damage or glass breakage during a tropical storm or hurricane.

La Finestra guarantees that the goods conform to the specifications and terms stated herein. This warranty expressly made in lieu of the warranties of merchantability and is fit for a particular purpose, and all other warranties and obligations, expressed or implied.

Maintenance requirements:

Hardware on windows and doors must be cleaned, debris removed and lubricated every six (6) months. (every month if within 300 ft. from mass of water)

Aluminum profiles and glass must be cleaned with water and a mild soap every six (6) months. DO NOT USE BLEACH, THINNER, AGGRESSIVE CHEMICALS OR ABRASIVE PRODUCTS. Glass surfaces can be cleaned with a commercial glass cleaner and paper towels as needed.

It is recommended to apply "silicon lubricant 3M" or jojoba oil after cleaning the painted surface, to enhance and preserve the beauty of the paint.

Products installed close to high salinity areas or within 1 mile of coastal regions should be maintained at half the intervals stated above. Products installed on beach front

properties may require more frequent maintenance based on actual site conditions such as blowing sand and salt water spray.

**IMPORTANT:** To prevent corrosion and any malfunction of the mechanisms the Buyer and/or User must keep all surfaces clean from any sand, dust, dirt, salt, etc. If any or all moving parts of the mechanism do not move smoothly the Buyer and/or User has to make sure that there is no sand, dust, dirt, salt, etc. interfering with its proper function.